Exhibit 1

Case 1:23-cv-00753 ECF No. 1-3, PageID.11 Filed 07/14/23 Page 2 of 17



CT Corporation Service of Process Notification

06/27/2023 CT Log Number 544162360

Service of Process Transmittal Summary

TO: Thomas Avallone, President And Chief Executive Officer

PB Restaurants LLC

4700 Millenia Blvd Ste 400, Millenia Lakes I

Orlando, FL 32839-6020

RE: Process Served in Michigan

FOR: Bravo Brio Restaurants, LLC (Domestic State: FL)

ENCLOSED ARE COPIES OF LEGAL PROCESS RECEIVED BY THE STATUTORY AGENT OF THE ABOVE COMPANY AS FOLLOWS:

TITLE OF ACTION: Re: SCOTT REINBOLD, as next friend of CARTER REINBOD, a minor // To: Bravo Brio

Restaurants, LLC

CASE #: 230352NI

NATURE OF ACTION: Personal Injury

PROCESS SERVED ON: The Corporation Company, Plymouth, MI

DATE/METHOD OF SERVICE: By Traceable Mail on 06/27/2023

JURISDICTION SERVED: Michigan

ACTION ITEMS: CT will retain the current log

Image SOP

Email Notification, MARIA VELEZ mvelez@earlenterprise.com

Email Notification, Thomas Avallone tavallone@planethollywoodintl.com

REGISTERED AGENT CONTACT: The Corporation Company

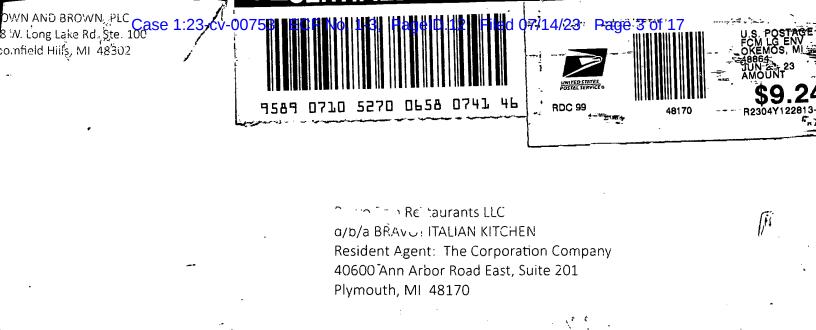
40600 Ann Arbor Road E

Suite 201

Plymouth, MI 48170 866-401-8252

EastTeam2@wolterskluwer.com

The information contained in this Transmittal is provided by CT for quick reference only. It does not constitute a legal opinion, and should not otherwise be relied on, as to the nature of action, the amount of damages, the answer date, or any other information contained in the included documents. The recipient(s) of this form is responsible for reviewing and interpreting the included documents and taking appropriate action, including consulting with its legal and other advisors as necessary. CT disclaims all liability for the information contained in this form, including for any omissions or inaccuracies that may be contained therein.



Case 1:23-cv-00753 ECF No. 1-3, PageID.13 Filed 07/14/23 Page 4 of 17

Approved, SCAO	Original - Court 1st copy - Defendant	2nd copy - Plaintiff 3rd copy - Return
STATE OF MICHIGAN	13t copy - Defendant	CASE NO.
JUDICIAL DISTRICT 30TH JUDICIAL CIRCUIT COUNTY	SUMMONS	23 - NI
Court address		Court telephone no
313 W. Kalamazoo St. Lansing, MI 48933		517-483-6500
Plaintiff's name, address, and telephone no. SCOTT REINBOLD, as next friend of CAR' REINBOLD, a minor Plaintiff's attorney, bar no., address, and telephone BROWN AND BROWN, PLC MATTHEW C. BROWN P40078 MATTHEW J. BROWN P73030	FER BRAVO B ITALIAN V A Froeign Resident A 40600 Ann Plymouth	name, address, and telephone no. BRIO RESTAURANTS, LLC d/b/a BRAVO! KITCHEN, Limited Liability Company sgent: The Corporation Company Arbor Road East, Suite 201 MI 48170
838 W. Long Lake Rd. Ste. 100 Bloomfield Hills, MI 48302; 248-454-1120	, 1	
family members of the person(s) who a	es within the jurisdiction of the family divare the subject of the complaint.	vision of the circuit court involving the family or family division of the circuit court involving uplaint. I have separately filed a completed
the family or family members of the per Civil Case This is a business case in which all or MDHHS and a contracted health plan in	solved cases within the jurisdiction of trson(s) who are the subject of the compart of the action includes a business of the action includes a business of the have a right to recover expenses its and (if applicable) the contracted here.	or commercial dispute under MCL 600.8035. in this case. I certify that notice and a copy of ealth plan in accordance with MCL 400.106(4).
complaint.		ion or occurrence alleged in the complaint has
been previously filed in this court,		Court, where
it was given case number	and assigned to Judge	
The action ☐ remains ☐ is no longe	er pending.	
Summons section completed by court clerk.	SUMMONS	
 NOTICE TO THE DEFENDANT: In the nat. You are being sued. YOU HAVE 21 DAYS after receiving the and serve a copy on the other party or were served outside of Michigan). If you do not answer or take other action demanded in the complaint. If you require accommodations to use to help you fully participate in court pro- 	is summons and a copy of the complaintake other lawful action with the count within the time allowed, judgment make court because of a disability or if you	int to file a written answer with the court urt (28 days if you were served by mail or you ay be entered against you for the relief ou require a foreign language interpreter
Issue date Expiration date	Court clerk tus fall	il i o'se make.
MAY' 3 1 2023 AUG 3 (D 2023 rits expiration date. This document must be seal	

STATE OF MICHIGAN				CASE NO.	3-4356	de: OAN	
JUDICIAL DISTRICT	REQUEST FOR NEXT FRIEND AND ORDER				¥ -4-		
30th JUDICIAL CIRCUIT			ORDER	PETITION NO.		<u>م</u> 1:	
INGHAM COUNTY				JUDGE	= 141128	S. J/	
Court address	-				Court teleph	one no.	
SCOTT REINBOLD as next friend for CART	Plaintiff/Petitioner's name, address, and telephone no.		Defendant/Respondent's name, address, and telephone no.				
REINBOLD c/o Brown and Brown PLC			BRAVO BRIO RESTAURANTS, LLC d/b/a Bravo! Italian Kitchen, A foreign Limited Liaiblity Company,				
		-	John Doe				
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Plaintiff/Petitioner's attorney, bar no., address, and to BROWN AND BROWN, PLC	elephone no.	7 [Defendant/Respond	ent's attorney, bar no., ad	idress, and telephor	е по.	
MATTHEW J. BROWN P73030							
838 W. Long Lake Rd. Ste. 100							
Bloomfield Hills, MI 48302; 248-454-1120							
							
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Use note: No request is necessary in personal protection order cases when the minor is 14 years of age or older.	REQUEST	FOR NE	XT FRIEND				
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Approved, SCAO Form MC 319, Rev. 12/19 MCR 2.201(E), MCR 3.703(F) Page 1 of 1

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STATE OF MICHIGAN			CASE NO			
JUDICIAL DISTRICT	REQUEST FOR NEXT FRIEND AND ORDER		PETITION NO. 035 2			
30th JUDICIAL CIRCUIT			~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~			
INGHAM COUNTY			JUDGET GE 12755 S. JA			
Court address			Court telephone no.			
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Plaintiff/Petitioner's name, address, and telephone			dent's name, address, and telephone no.			
SCOTT REINBOLD as next friend for CAI	RTER	BRAVO BRIO RESTAURANTS, LLC				
REINBOLD c/o Brown and Brown PLC		d/b/a Bravo! Italian Kitchen, v A foreign Limited Liaiblity Company,				
		John Doe	d Dialonty Company,			
Plaintiff/Patitioner's attorney har no address and	d telephone no	Defendant/Respond	dent's attorney, bar no., address, and telephone no.			
Plaintiff/Petitioner's attorney, bar no., address, and telephone no. BROWN AND BROWN, PLC		Defendant/Respondent's attorney, bar no., address, and telep				
MATTHEW J. BROWN P73030		_	. 1			
838 W. Long Lake Rd. Ste. 100	,					
Bloomfield Hills, MI 48302; 248-454-1120	,					
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protection order cases when the minor is 14 years of age or older.	REQUEST FOI	R NEXT FRIEND				
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2. The proposed next friend is Scott Rein	nbold	, who	is an adult and not disqualified by statute.			
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5-12-2023		14/1/				
Date		Signature				
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	OF	RDER				
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Approved, SCAO						
Form MC 319, Rev. 12/19			•			
MCR 2.201(E), MCR 3.703(F) Page 1 of 1						

STATE OF MICHIGAN

INGHAM COUNTY CIRCUIT COURT

SCOTT REINBOLD, as next friend of CARTER REINBOLD, a minor.

Plaintiffs,

Hon. 23 1) 35 N Case No.

-VS-

BRAVO BRIO RESTAURANTS, LLC d/b/a Bravo! Italian Kitchen A Foreign Limited Liability Company JOHN DOE,

Defendants.

BROWN AND BROWN, PLC

Matthew C. Brown (P40078) mcb@bblawplc.com
Matthew J. Brown (P73030) mjb@bblawplc.com
Co-Counsel for Plaintiff
838 W. Long Lake Rd., Suite 100
Bloomfield Hills, MI 48302
(248) 454-1120

MICHAEL J. LEBOW NBTA PLC

Michael J. Lebow NBTA (P33734) mjl@michaeljlebow.com Co-Counsel for Plaintiff 838 W Long Lake Rd Ste 100 Bloomfield Hills, MI 48302-2070 (248) 429-9053

DEMAND FOR JURY TRIAL

Plaintiffs, Scott Reinbold, as Next of friend of Carter, by and through their Attorneys, BROWN AND BROWN, PLC, and Hereby demand a trial by jury on any and all of the above claims triable.

Respectfully submitted,

Dated: May 24, 2023

By: BROWN AND BROWN, PLC

By: Matthew C. Brown (P40078) By: Matthew J. Brown (P73030)

Attorneys for Plaintiffs

838 W. Long Lake Rd. Ste. 100 Bloomfield Hills, MI 48302

(248) 454-1120

STATE OF MICHIGAN

INGHAM COUNTY CIRCUIT COURT

SCOTT REINBOLD, as next friend of CARTER REINBOLD, a minor.

Plaintiffs.

-vs-

Hon.23 NI Case No.

BRAVO BRIO RESTAURANTS, LLC d/b/a Bravo! Italian Kitchen A Foreign Limited Liability Company JOHN DOE.

Defendants.

BROWN AND BROWN, PLC

Matthew C. Brown (P40078)
Matthew J. Brown (P73030)
Co-Counsel for Plaintiff
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(248) 454-1120
mjb@bblawplc.com
mcb@bblawplc.com

MICHAEL J. LEBOW NBTA PLC

Michael J. Lebow NBTA (P33734) Co-Counsel for Plaintiff 838 W Long Lake Rd Ste 100 Bloomfield Hills, MI 48302-2070 (248) 429-9053 mjl@michaeljlebow.com

COMPLAINT AND JURY DEMAND

Plaintiffs, SCOTT REINBOLD, individually and as next of friend of CARTER REINBOLD, a minor, by and through their Attorneys. BROWN AND BROWN, PLC, AND Michael J. Lebow NBTA, PLC, state the following:

JURISDICTION AND PARTIES

- 1. Plaintiff Scott Reinbold (hereinafter referred to as "Mr. Reinbold") is the father of Carter Reinbold a minor male.
- 2. Scott Reinbold is a resident of Kent County and the State of Michigan.
- 3. Plaintiff Cater Reinbold (hereinafter referred to as "Carter"), is a minor whose interests are represented by his next of friend. Scott Reinbold, is a resident of Kent County and State of Michigan.
- 4. Defendant Bravo Brio Restaurants, LLC is a foreign Limited Liability Company that did business as Bravo! Italian Kitchen at all relevant times in Ingham County, Michigan.
- 5. Defendant John Doe is a waiter that worked at all relevant times at Defendant Bravo Brio Restaurants. LLC d/b/a Bravo! Italian Kitchen.
- 6. The events that took place in this lawsuit occurred at Bravo Brio Restaurants, LLC d/b/a Bravo! Italian Kitchen located at 2970 Town Centre Blvd. Lansing, MI 48912.
- The amount in controversy is in excess of \$25,000.00 and therefore jurisdiction is appropriate in Ingham County Circuit Court.

FACTUAL ALLEGATIONS

8. Plaintiffs hereby reassert and incorporate by reference paragraphs 1-7 as if fully set forth herein.

- 9. In 2016, Plaintiff was diagnosed as having a severe allergic reaction to sesame after extensive testing through his allergist (hereinafter referred to as "allergy").
- 10. Carter's allergy is so severe that exposure to even minuscule amounts of these allergens can cause a life-threatening if not fatal reaction.
- 11. Carter's allergy can be triggered not only by ingestion of an allergen but also by exposure to the allergen.
- 12. There is no cure for food allergies; the only way to prevent a harmful allergic reaction from occurring is by avoiding the allergen itself.
- 13. To help prevent attacks from occurring. Carter's parents constantly have to monitor every food that he is exposed to or that he ingests.
- 14. When Carter suffers an allergic attack, it results in several physical effects, including but not limited to shortness of breath, constriction of his airway, difficulty, or inability to breathe, anxiousness, swelling of his face and/or eyes, possible temporary loss of consciousness and possible death if not immediately treated.
- 15. On February 19, 2022, Carter, Mr. Reinbold, Krista DiPaola (Carter's Mother), Kevin Miserez (Carter's Step Father), Mary "Annie" Reinbold (Carter's Step Mother) (collectively referred to as "the family") arrived at Defendant's restaurant located in Lansing, Michigan for a dinner reservation.
- 16. The *family* asked the waiter three times to make sure that sesame was not contained in the ingredients in their food nor the appetizer ordered for the table because of Carter's serious lifethreatening sesame allergy.

- 17. Each time the *family* asked the Defendant's waiter, he assured him that the food did not contain sesame.
- 18. Carter was served his entrée and shortly after ingesting it he experienced shortness of breath. Vomiting in the restroom and tightening of his throat.
- 19. Mr. Reinbold administered his son's EpiPen and called 911 who sent an ambulance.
- 20. The ambulance picked up Carter from Bravo and took him to the emergency room at Sparrow Hospital.
- 21. At the hospital it was confirmed that Carter had suffered an allergic reaction to Sesame while at the restaurant.
- 22. The next day Carter had what he thought was relapse of the allergic reaction and was taken to the emergency room at Children's Hospital in Grand Rapids and was prescribed an anti-anxiety drug.
- 23. Carter is well aware that his allergy to sesame could kill him.
 - 24. Carter, understanding that an allergic reaction could be fatal, was traumatized by his inability to breathe, and naturally experienced pain and suffering along with mental anguish from this traumatizing event.
- 25. As a direct and proximate result of the Defendants' wrongful acts. Plaintiff has suffered severe emotional and mental distress, pain and suffering, medical bills, and economic loss.
- 26. As a direct and proximate result of Defendants' failure to avoid contaminating Carter's food with sesame. Carter suffers great emotional distress manifested by physical symptoms including, but not limited to:
 - a. Insomnia;
 - b. Increased anxiety:

- c. Crying spells;
- d. Nausea:
- e. Afraid to go to school;
- f. Fear to be away from his parents:
- g. Afraid to eat out;
- h. Loss of appetite;
- i. Panic attacks and stress;
- j. Such other injuries and physical manifestations (likely to occur in the future);
- k. Pain and suffering; and
- I. Agoraphobia
- 27. Carter has suffered extreme and severe trauma and discomfort to the extent that he has undergone personality changes which manifest in numerous ways including but not limited to his well-founded concern that restaurants and their employees cannot or will not take the precautions required to serve a person with a food allergy.
- 28. Carter has no confidence in restaurants and their employees to keep him safe.
- 29. Carter will need psychological psychiatric counseling for possibly the rest of his life as a consequence of Defendants' failures.

COUNT 1

NEGLIGENCE

- 30. Plaintiffs hereby reassert and incorporate paragraphs 1-30 as if fully set forth herein.
- 31. Defendants had been specifically informed that Carter had a severe sesame allergy.
- 32. Defendants were informed of Carter's allergy and on notice having actual knowledge that Carter could be made extremely ill, and therefore Defendants were aware of the risks to Carter inherent in their conduct, and that their acts or omissions were likely to result in grave injury to Carter.
- 33. Given the events described above, once informed of Carter's allergy Defendants had a duty to:

- a. Investigate with the food preparation staff if sesame was in the ingredients of Carter's proposed meal, and only serve food that was known not to contain sesame;
- b. Warn Carter and his parents that Defendants could not be certain that Carter's food did not contain sesame seeds:
- c. Decline to serve Carter unless it was known that his food did not contain sesame;
- d. Prepare Carter's food in away from other food that could cross contaminate his food;
- e. Use separate equipment to avoid cross contamination with Carter's food.
- 34. Defendants, through its agents, servants and representatives failed to properly investigate or warn Carter and his family that Carter's food was contaminated with sesame.
- 35. Defendants, through its agents, servants and representatives failed to decline to serve Carter unless it was known that his food did not contain sesame.
- 36. Defendants were under a duty, including, through its agents, servants, and representatives to use reasonable care when handling Carter's food and such duties included:
 - a. Properly preparing Carter's food to avoid contamination with sesame;
 - Properly preparing Carter's food not to use common utensils that were also used in preparation of foods with sesame;
 - c. Properly training employees in handling foods to avoid contamination with allergens;
 - d. Properly hiring employees to cook food without mixing with sesame;
 - e. Properly inspecting foods to avoid allergens:
 - f. Properly supervising employees in handling of foods that could come in contact with allergens;

- g. Warning Plaintiff of any Danger:
- h. Securing Carter's food to avoid allergens:
- i. Following all instructions with preparing foods;
- i. Properly wiping down tables to avoid sesame from coming in contact with Defendant;
- k. Properly cleaning plates and utensils used in preparation of Carter's foods; and
- 1. Reading ingredient lists on any foods used in preparation of food to avoid allergens.
- 37. Notwithstanding the duties owed by Defendants to customers, Defendants breached the duty they owed to Plaintiff as a customer and was negligent in the following ways:
 - a. Negligently and recklessly failing to properly train employees in preparing food:
- b. Negligently and recklessly failing to train employees in keeping foods separate from cross contamination;
- c. Negligently and recklessly hiring persons that do not know how to prepare food for people with allergies;
 - d. Negligently and recklessly failing to properly supervise employees;
 - e. Negligently and recklessly failing to properly inspect Plaintiff's food for allergens;
 - f. Negligently and recklessly failing to warn Plaintiff of any danger;
- g. Negligently and recklessly failing to avoid using utensils that were utilized in foods that contained sesame:
- h. Ignoring the parents request to avoid sesame from mixing into Carter's food exposing him to the allergy; and
- i. Negligently and recklessly failing to engage in whatever other acts of negligence that might be disclosed through discovery.

- 38. This reckless breach of Defendants' duty to exercise reasonable care over Carter demonstrated a substantial lack of concern for Carter's welfare and proximately caused Carter multiple injuries, pain, and suffering, and mental anguish, which he will experience for the rest of his life.
- 39. Despite the fact Defendants were put on notice of Carter's severe sesame allergy, Carter's food was mixed or came in contact with sesame.
 - 40. The Defendants knew of the allergy and refused to keep his food free of sesame.
 - 41. As a direct and proximate result of Defendants' actions. Plaintiff sustained a serious allergic reaction, suffered physical and psychological injuries and damages, including.

but not limited to:

- a. Insomnia:
- b. Increased anxiety:
- c. Crying spells:
- d. Nausea;
- e. Afraid to go to school;
- f. Afraid to be away from his parents:
- g. Loss of appetite;
- h. Panic attacks and stress:
- i. Such other injuries and physical manifestations (Likely to occur in the future);
- j. Pain and suffering:
- k. Agoraphobia;
- I. Medical bills:
- m. Therapy bills:
- n. Permanent Psychological Harm;
- o. Loss of Enjoyment of Quality of life:
- p. Post-traumatic stress disorder: and
- q. Economic Damages.

WHEREFORE, PLAINTIFFS REQUEST that this Honorable Court enter judgment against Defendants, and grant Plaintiff legal relief, including but not limited to emotional damages, psychological damages, mental anguish damages, pain and suffering, and all other compensatory

damages in excess of \$25,000.00, as well as exemplary damages, interest, costs, attorney fees so wrongfully sustained and all other legal and equitable relief as this Honorable Court may award.

Respectfully submitted.

Dated: May 24, 2023

By: BROWN AND BROWN, PLC

By: Matthew C. Brown (P40078) By: Matthew J. Brown (P73030)

Attorneys for Plaintiffs

838 W. Long Lake Rd. Ste. 100 Bloomfield Hills, MI 48302

(248) 454-1120